

# CSI

## Chiltern

Community Safety Information

Date Published: August

To keep residents informed about what the Community Safety Partnership has been involved with in Chiltern over the previous two month period.

Issue 9

**Working together  
for a Safer Chiltern**



# You Said, We Did

Whilst out talking to residents and asking about issues in their area, members of the Community Safety Partnership helped out with the following problems:

- We have been asked about how to report nuisance parking and abandoned vehicles. Abandoned vehicles are dealt with by the Waste Management Team, here at the Council. If you wish to report an abandoned vehicle, telephone **01494 732053** or visit [www.chiltern.gov.uk/nuisanceparking](http://www.chiltern.gov.uk/nuisanceparking). You can also email [wmanagement@chiltern.gov.uk](mailto:wmanagement@chiltern.gov.uk) or fill in the online form on the website.



- We were asked to host a Work Experience student in June. Luke Stein, from Dr Challoner's Grammar School joined us for a week in May. Luke did some great work and has written an article about summer safety for this newsletter, which you can read on page 10. Thank you Luke for all your hard work!
- We have signed up lots of new members to Community Messaging, a service that keeps you informed of local crime trends and what is happening in your local area. To find out more about how you can join too, visit [www.tvpcommunitymessaging.org](http://www.tvpcommunitymessaging.org) or telephone 01494 736641.
- We held a burglary prevention event just outside Sainsbury's in Chesham on the 13th July 2011. Staff from Chiltern District Council and Thames Valley Police were on hand to provide advice and answer questions from residents (see below right). We also held a burglary and theft awareness event at Seer Green & Jordans Railway Station on the 25th July 2011. For this we teamed up with Thames Valley Police, British Transport Police and Chiltern Railways (see below left).





'Have Your Say' is a new way of consulting with communities.

Representatives from Thames Valley Police, Chiltern District Council's Community Safety Team and other partner agencies take part.

The dates are advertised in the local press and on the Thames Valley Police website. Residents are encouraged to come along to let the team know what their local concerns and priorities are. Residents can also have their say at [haveyoursay@thamesvalley.pnn.police.uk](mailto:haveyoursay@thamesvalley.pnn.police.uk)

### Upcoming events are at the following locations:

#### **Gold Hill / Austenwood and Chalfont Common & Central Neighbourhoods**

Chalfont St Peter Library  
9 August, 10am - 12noon  
13 September, 10am - 12noon

Budgens, Chalfont St Peter  
3 August, 11am - 1pm

#### **Penn / Coleshill and Chalfont St Giles / Seer Green Neighbourhoods**

Chalfont St Giles Library  
5 August, 12noon - 2pm  
2 September, 12noon - 2pm

Baptist Church, Seer Green  
19 September, 10.30am-11.30am

#### **Amersham on the Hill and Amersham Old Town Neighbourhoods**

Tesco, Old Amersham  
12 August, 3.30pm - 5.30pm  
9 September, 3.30pm - 5.30pm

#### **Great Missenden / Prestwood and Holmer Green / Little Missenden Neighbourhoods**

Pond approach, Holmer Green  
5 August, 10am - 12noon

Outside the Co-Op, Prestwood  
9 September, 10am - 12noon

#### **Chesham Rural Neighbourhood**

The Shop @ The Lee  
12 August, 11am - 1pm  
9 September, 11am - 1pm

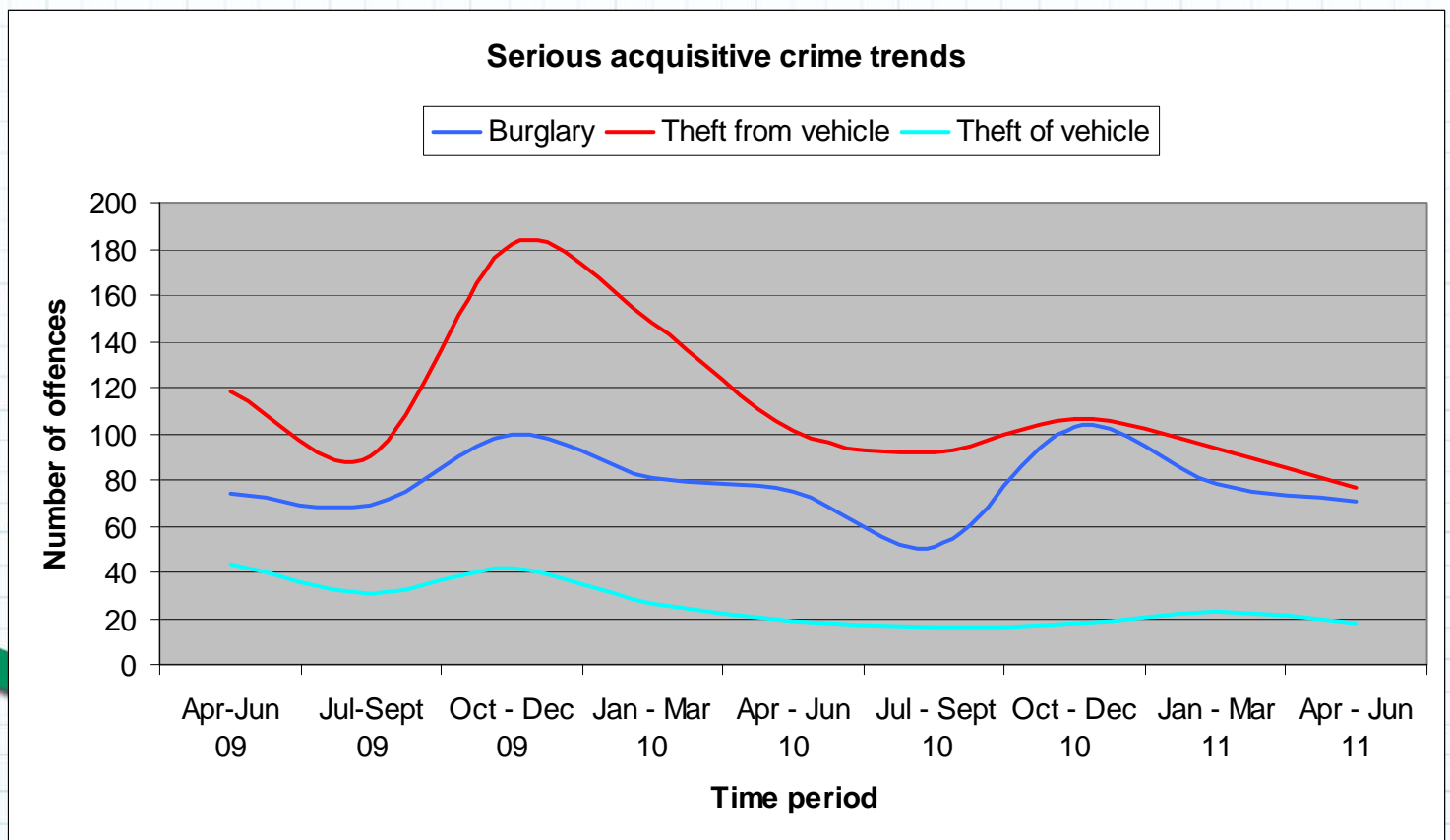
#### **Chesham East / Rural / West and Town Neighbourhoods**

The Market, Chesham  
30 July, 11am - 1pm  
27 August, 11am - 1pm  
24 September, 11am - 1pm

# Crime rates down in Chiltern

Serious Acquisitive Crime continues to fall in Chiltern. The chart below shows how the number of burglary dwelling, theft from vehicle and theft of vehicle offences have changed on a quarterly basis since April 2009.

The chart shows that these offences tend to rise around the winter months when there are more hours of darkness. However, the rise that we saw in winter 2010 was lower than the rise in 2009. We plan to work hard again this year to reduce the seasonal winter rises.



# Summer Activities

## MONDAY

**Samba Futebol 14+**  
4 Jul - 22 Aug 2011  
Prestwood Common,  
Off Nairdwood Lane  
Time: 7pm - 8pm  
Cost: £2



## TUESDAY

**Rock-It-Ball (8-12 yr olds)**  
2 - 23 Aug 2011  
Chiltern Pools Leisure Centre,  
Bensheim Way, Amersham  
Time: 10am - 12pm  
Cost: £2 members;  
£4 non members



**Family Fitness for a Fiver**  
12 Jul - 30 Aug 2011  
Seer Green  
Recreation Ground  
Time: 4pm - 5pm  
Cost: £5 - Parent & child  
(£1 for any extra children)  
Teenagers welcome

**Multi Sports 14+**  
5 Jul - 23 Aug 2011  
Chesham Youth Club,  
Bellingdon Rd, Chesham  
Time: 7pm - 8.30pm  
Cost: £2

**Parkour 14+**  
7 Jun - 30 Aug 2011  
Chesham Leisure Centre,  
White Hill  
Time: 9.15pm - 10.15pm  
Cost: £4

## WEDNESDAY

**Netball 14+**  
6 Jul - 31 Aug 2011  
Chesham Park Community College,  
Chartridge Lane  
Time: 3.30pm - 5pm  
Cost: £2

**Dodgeball 8+**  
3 - 24 Aug 2011  
Chalfont Leisure Centre,  
Nicol Rd  
Time: 5pm - 6pm  
Cost: £1.50

**Street Dance 14+**  
20 Jul - 7 Sep 2011  
Chesham Moor Gym & Swim,  
Moor Rd  
Time: 5.45pm - 6.45pm  
Cost: FREE

**Street Football 14+**  
1 Jun - 7 Sep 2011  
Chesham Moor Gym & Swim,  
Moor Rd  
Time: 6pm - 7pm  
Cost: FREE

**Self Defence (Mixed)**  
20, 27 Jul 2011  
17, 24, 31 Aug 2011 & 7 Sep 2011  
Belmont Club, Windsor Rd, Chesham  
Time: 8pm - 9pm  
Cost: £2

## THURSDAY

**Pay & Play Football 12+**  
2 Jun - 25 Aug 2011  
Chiltern Pools Leisure  
Centre, Bensheim Way,  
Amersham  
Time: 5pm - 6pm  
Cost: £1

**Street Dance 14+**  
28 Jul & 18 Aug 2011  
Chalfont Leisure Centre,  
Nicol Rd  
Time: 4.15pm - 5.15pm  
Cost: £2 members;  
£4 non members

**Street Dance**  
7 Jul - 25 Aug 2011  
Chalfont St Giles  
Youth Club, Narcot Lane  
Time: 7pm - 8.30pm  
Cost: £1



## FRIDAY

**Street Dance 14+**  
29 Jul & 19 Aug 2011  
Sprinters Leisure Centre,  
Honor End Lane, Prestwood  
Time: 4.15pm - 5.15pm  
Cost: £2 members;  
£4 non members

**Multi Sports**  
(incl. Table Tennis) 14+  
29 Jul - 16 Sep 2011  
Whepley Hill Village Hall,  
Village Rd  
Time: 5pm - 6pm  
Cost: £3

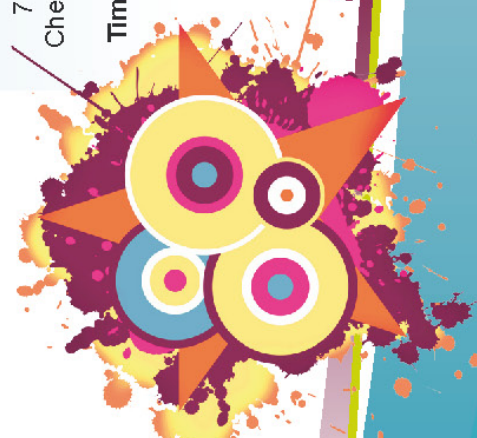
**Street Football 12+**  
8 Jul 2011 - 26 Aug 2011  
Westwood Park, Chenies  
Avenue, Little Chalfont  
Time: 5pm - 6pm  
Cost: £1

**Netball 14+**  
15 Jul - 2 Sep 2011  
The Old School, Chesham  
Rd, Ashley Green  
Time: 8pm - 9pm  
Cost: £2



## SUMMER HOLIDAY PROGRAMME 2011

**For further info  
please call  
01494 732177**  
[www.chilternactive.co.uk](http://www.chilternactive.co.uk)



Not got anything to do yet this summer? Well we have a variety of activities on offer for you. These range from Street Football to Parkour...we'll definitely leave you wanting more!

# Summer ASB



Neighbourhood teams will be carrying out high visibility patrols over the holidays in a bid to prevent anti-social behaviour. The 'ASB – it's not a good look' campaign aims to raise awareness to teenagers about consequences of their actions.

Launched in schools at the beginning of July, schools officers and neighbourhood policing teams will tackle anti-social behaviour by encouraging young people to attend workshops, activities and summer camps provided free, or at a very low cost, by local authorities and community groups throughout the summer holidays.

Neighbourhood teams will inform residents by delivering information about the campaign and who to contact if they feel they are victims of anti-social behaviour.

"Many local authorities and youth groups organise free activities and young people would be well advised to find out what is going on in their area and get involved. The alternative of hanging around in groups can cause problems with noisy and rowdy behaviour and underage drinking, as well as criminal damage."

To promote the 'ASB...It's not a good look' campaign; a film has been made and uploaded to a dedicated Facebook page at [www.facebook.com/notagoodlook](http://www.facebook.com/notagoodlook)

Officers will be handing out business cards printed with the link to the Facebook page to encourage young people to watch the film and learn about the consequences of causing ASB. As well as being able to watch the film, visitors to the Facebook page can learn more about the effects that ASB can have on both offenders and victims.

# New Domestic Abuse Booklet



Families and friends of people experiencing domestic abuse, together with those affected and professionals, can now refer to a booklet for guidance and support.

The twelve-page publication covers among other things: what domestic abuse is, practical help, how to report it, what to do if you think someone you know is suffering and a list of contact numbers for local and national organisations that may be able to help.

It has been compiled using helpful advice from women who have previously experienced abuse and was developed by Chiltern District Council, Bucks County Council and other local district councils along with partners such as domestic violence practitioners.

In recognition that International Friends Day takes place in August we have decided to launch the new leaflet in Chiltern during this month.

The booklet can be picked up from any of the Have Your Say events taking place across the district in August (see page 3), health visitors, GP surgeries, school nurses, county and district council offices, libraries, police station front counters and voluntary agencies, such as Victim Support, Women's Aid and The Samaritans. It can also be downloaded from our website.

# Scams

The following are examples of scams that have been reported to Trading Standards in Buckinghamshire as happening in the local area recently.

For more information or advice if you suspect something to be a scam please call Consumer Direct on 0808 156 2259.



## Council Tax Refunds

Chiltern District Council has been contacted by residents who have received telephone calls informing them that the Government has arranged council tax refunds of £7,000 for a limited number of people. The caller reads out their name, bank account number, and address. They then ask for the person's debit card details so they can arrange payment.

There is no such Government scheme, this is a scam. If you are unsure, hang up and call our revenues team on 01494 732074. If you are entitled to a council tax refund, the council will send you a letter showing how much you are owed and will then send you a refund using information we already hold.

## Counterfeit Glen's Vodka & Jacobs Creek wine

Following a complaint from a member of the public, we have found quantities of counterfeit Glen's vodka and Jacobs Creek wine at convenience stores in High Wycombe.

Counterfeit alcohol can be contaminated with dangerous chemicals such as methanol. In extreme cases this has led to blindness and death. We have previously tested counterfeit vodka which has been found to be unsafe and may cause harm to the people drinking it.

If you have suspicions about alcohol you have purchased contact Consumer Direct 0808 156 2259.

For more information <http://www.food.gov.uk/news/newsarchive/2008/feb/vodka>

# Scams

## **Roof Exchange UK**

Trading Standards have had reports of a company called Roof Exchange UK who have been cold calling in the South of the County.

A person calling himself James Smith, will cold call on the home owner and state that the roof needs some repair. He may offer to repair the roof for a small fee, then after some work has been completed he will say there are other problems with the roof and the price will increase considerably.

The company also appears not to give cancellation rights in writing. We advise people not to deal with cold calling traders.

Building contractors can be found by visiting the Buy With Confidence website (<http://www.buywithconfidence.gov.uk/traders/>)

Traders on the Buy With Confidence website have all been Trading Standards approved. Companies offering services in your home must give cancellation rights in writing. Where possible get written quotations before agreeing to have work done.

Doorstep selling information [http://www.bucksc.gov.uk/bcc/trading\\_standards/coldcalling/doorstep\\_selling.page](http://www.bucksc.gov.uk/bcc/trading_standards/coldcalling/doorstep_selling.page)

If you are approached by a Mr. James Smith of Roof Exchange UK, please contact the Police immediately - they in turn will alert Trading Standards.

## **Shenzhen Development Bank in China**

Thames Valley Police have received a number of calls from concerned members of the public who have been receiving correspondence from Shenzhen Development Bank in China stating that they are beneficiaries of a large amount of money and asking them to make contact.

This is a scam. Police recommend that if you receive any such correspondence, remove your personal details and dispose of it safely. Unless a crime has been committed, police will not be able to take any action.

Residents are advised never to give out personal details including bank account details over the telephone or email unless you can verify the source is legitimate.

# Fuel Laundering Plant Indicators

Fuel laundering is the term used to describe the illegal removal of marker dyes and chemicals from red diesel (agricultural diesel) and kerosene to produce road diesel (DERV). The process requires the use of strong acids and alkalis and can generate a lot of toxic waste.

A recent joint case between the Environment Agency and HMRC – Operation Compost - has shown the high risks to the environment and serious and organised crime elements being applied to this lucrative trade. As we move to the winter months, we may see higher fuel prices still and an increase in this activity.



# Fuel Laundering Plant Indicators

Plants are typically found at remote agricultural buildings but with good access to the main highway network. They are also found in industrial units and smaller ones can operate from an articulated trailer. Farmers renting out units must be cautious about letting third parties deal with this type of operation, but also handling any waste materials – Environment Agency has seen an increase in cases where landowners are left with the liability for when operations suddenly cease through raids or waste materials being deliberately set alight.

The following may indicate the presence of a fuel laundering plant in the locality:

- Articulated fuel tankers visiting farm buildings.
- Fuel tankers seen in rural areas at unusual times of the day, including at night.
- Unlabelled IBC's stacked outside a building often containing a red / brown liquid
- Articulated trailer loaded with unlabelled Intermediate Bulk Containers (IBC's) containing a black / brown liquid abandoned in a lay-by or at the side of a road.
- Builders' bags of activated carbon / cat litter! left outside or inside a building (activated carbon is used as a filter in the laundering process).
- Large tanks, pipes, pumps, compressors and IBC's inside a building.
- Fuel spillages outside buildings not associated with an obvious source, seepages from buildings to the surrounding ground.
- Suspected fuel laundering operations should be reported immediately to the **National Customs Hotline on 0800 59 5000**.
- Incidents of water pollution, dumped containers of liquid waste or significant ground contamination should be reported to the **Environment Agency on 0800 80 70 60**.

# Monthly Advice

## Summer security

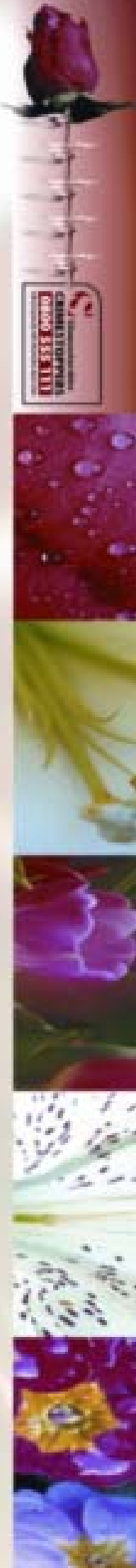
by Luke Stein

There are many ways to help protect your house from burglaries.

- Make sure windows and doors are locked, even if you are inside the house. 35% of burglaries are committed by opportunists who enter houses through unlocked doors and windows.
- Use a good quality front door at least 44mm thick. Two thirds of all burglaries happen through a door. For added security, fit the door with a chain and a dead lock.
- Install and activate a burglar alarm, as this will act as a deterrent to potential thieves.
- Make sure valuables are out of sight from the windows.
- Installing a gravel driveway makes it difficult for thieves to approach the house silently.
- Mark your possessions with your postcode and house number. Window stickers warning burglars that your belongings have been marked can be obtained and act as a deterrent.
- Record serial numbers of electrical items. If stolen, the serial number of the item can then be passed to the police and the item can be identified as stolen.
- Don't leave a spare set of keys under the doormat or in the plant pot, as these are easy to find. Instead, leave them with a trusted neighbour or friend.

The garden is often the least protected part of a home, and attracts thieves. To reduce the risk of burglaries from your garden:

- Make sure your garden shed is securely locked.
- Consider installing a shed alarm.
- Secure shed windows with metal grilles.
- If possible, install dense and prickly shrubs around the outside of your garden. Solid walls and fences can offer hiding places for burglars.
- Keep plants and shrubs well trimmed to offer less hiding places for thieves.



# Monthly Advice

## Summer security

by Luke Stein

Thieves take advantage of unattended houses during the holiday season, so it is even more important to protect your house while you are away.

- Make it look like your house is occupied by using timers for lights.
- Think about cancelling newspaper subscriptions and milk deliveries.
- Make sure your burglar alarm is set and clearly visible.
- Ask a neighbour to make the house look lived in while you are away by closing the curtains in the evening, collecting post and mowing the lawn.
- Don't post your holiday plans on Internet forums or on sites such as Facebook, giving away the fact that your home is empty.



# Useful Contact

## Details

<p><b>Caroline Saunders</b>  Chiltern District Council  Community Safety Officer</p>	<p><a href="mailto:csaunders@chiltern.gov.uk">csaunders@chiltern.gov.uk</a>  01494 732089</p>
<p><b>Steve Braund</b>  Chiltern District Council  Anti-Social Behaviour Officer</p>	<p><a href="mailto:sbraund@chiltern.gov.uk">sbraund@chiltern.gov.uk</a>  01494 732196</p>
<p><b>Thames Valley Police</b>  non-emergency number</p>	<p>0845 8 505 505</p>
<p><b>Thames Valley Police</b>  emergency</p>	<p>999</p>
<p><b>Crimestoppers</b></p>	<p>0800 555 111</p>
<p><b>Trading Standards</b></p>	<p>0845 404 0506</p>
<p><b>Anchor Safer Homes Scheme</b></p>	<p>01628 526367 or  0800 5870465</p>
<p><b>Bucks Fire &amp; Rescue Service</b>  Free home safety checks and  smoke alarms fitted</p>	<p><a href="mailto:cs@bucksfire.gov.uk">cs@bucksfire.gov.uk</a>  01296 744477</p>